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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE
Art Unit 2143 Examiner Jerry B. Dennison

In Re: Stephaan Valere Albert Coussement
Case: P4645
Serial No.: 09/766,271
Filed: 01/18/2001
Subject: Personal Interaction Interface for Communication-Center Customers

Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

REQUEST FOR REFUND
Deposit Account No. 500534 under 37 CFR §1.26

Dear Sir:

Applicant respectfully requests a refund to deposit account 500534 in the amount of \$180.00.

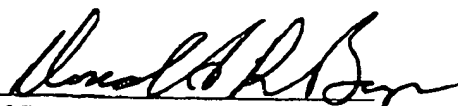
Applicant submitted an IDS on November 10, 2004 under 37 CFR 1.97(c) and properly included the statement under 1.97(e). The references provided were cited in a European search report mailed on September 1, 2004 and received in our office on October 28, 2004.

In reviewing the Deposit Account Statement, it has come to our attention fees were deducted from the Deposit Account for Fee Code 1806, a "Submission of an Information Disclosure Statement" in the amount of \$180.00.

Under 1.97(c) either a statement under 1.97(e) or fees set forth under § 1.17(p) must be included with the submission. As a statement was properly submitted in a timely manner, applicant respectfully requests the Commissioner refund to deposit account No. 500534 the amount of \$180.00.

We enclose a copy of the deposit account statement, a copy of the coversheet for the IDS, a copy of the Communication from the EPO, mailed on September 1, 2004, and a copy of the postcard from the USPTO with the date receipt on November 10, 2003. If there is any other requirement please telephone this office so that they may be rectified. Any fees for this request may be deducted from deposit account No. 500534.

Sincerely,
Stefaan Valere Albert Cousserment

By 
Donald R. Boys
Reg. No. 35074

Central Coast Patent Agency, Inc.
P.O. Box 187
Aromas, CA 95004
(831) 726-1457



**United States
Patent and
Trademark Office**



Deposit Account Statement

Requested Statement Month: January 2005
Deposit Account Number: 500534
Name: CENTRAL COAST PATENT AGENCY
Attention: DONALD R BOYS
Address: P O BOX 187
City: AROMAS
State: CA
Zip: 95004

DATE	SEQ	POSTING REF TXT	ATTORNEY DOCKET NBR	FEE CODE	AMT	BAL
01/11	77	PCT/US04/43973	P4933PCT	1602	\$700.00	\$540.00
01/12	2	10242250		9204	-\$385.00	\$925.00
→ 01/12	5	09766271	P4645	1806	\$180.00	\$745.00 ←
01/14	7	09791282	P4646	1202	\$50.00	\$695.00
01/18	56	E-REPLENISHMENT		9203	-\$2,500.00	\$3,195.00
		START BALANCE	SUM OF CHARGES	SUM OF REPLENISH	END BALANCE	
		\$1,240.00	\$930.00	\$2,885.00	\$3,195.00	

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Art Unit: 2143

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In Re: Stefaan Valere Albert Coussement
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Subject: Personal Interaction Interface for Communication-Center Customers

To: The Commissioner of Patents and Trademarks
P. O Box 1450
Alexandria, VA 22313-1450

Dear Sir,

Information Disclosure Statement Under 37 C.F.R. 1.97

Enclosed herewith is an Information Disclosure Statement (IDS) by Applicant listing (3) references received from the European search report (copy enclosed) in case 02 001 005.4, received on 10/28/2004. Applicant desires that the reference be entered in the above referenced case as relevance dictates.

Statement under 1.97(e)

Each item of information contained in this IDS was cited in a communication from a foreign patent office in a counterpart foreign patent application not more than three months prior to the filing of such IDS. There are no listed references which are not in the English language.

In accordance with rule 1.97(c) (1), no additional fee is required. Please charge any deficiency to Deposit Account No. 50-0534.

Respectfully submitted,
Stefaan Valere Albert Coussement

by 

Donald R. Boys
Reg. No. 35,074

Central Coast Patent Agency, Inc.
P.O. Box 187
Aromas, CA 95004
(831) 726-1457

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TX 31651 epo nl
FAX +31 70 340 3016

Europäisches
Patentamt

Zweigstelle
in Den Haag
Recherchen-
abteilung

European
Patent Office

Branch at
The Hague
Search
division

Office européen
des brevets

Département à
La Haye
Division de la
recherche

Dreiss, Fuhlendorf, Steimle & Becker
Patentanwälte,
Postfach 10 37 62
70032 Stuttgart
ALLEMAGNE

Eingegangen

02. Sep. 2004

Dreiss Patentanwälte

European
Date
Format

Datum/Date

01.09.04

Zeichen/Rel./Réf.

08640043 sch/vg

Anmeldung Nr./Application No./Demande n°/Patent Nr./Patent No./Brevet n°.

02001005.4-2413~

Anmelder/Applicant/Demandeur/Patentinhaber/Proprietor/Titulaire

Genesys Telecommunications Laboratories, Inc.

COMMUNICATION

The European Patent Office herewith transmits as an enclosure the European search report for the above-mentioned European patent application.

If applicable, copies of the documents cited in the European search report are attached.

☒ Additional set(s) of copies of the documents cited in the European search report is (are) enclosed as well.

The following specifications given by the applicant have been approved by the Search Division:

☒ abstract

☒ title

☐ The abstract was modified by the Search Division and the definitive text is attached to this communication.

The following figure will be published together with the abstract: 1

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REFUND OF THE SEARCH FEE

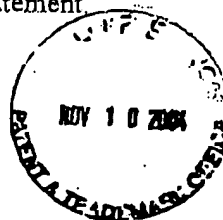
If applicable under Article 10 Rules relating to fees, a separate communication from the Receiving Section on the refund of the search fee will be sent later.



4645

Certificate of express mailing No. EV379096006US
Attorney Docket No: P4645 Serial No. 09/766,271 Date: 11/10/2004

1. Information Disclosure Statement.
2. Cover Letter for Information Disclosure Statement.
3. Copies of 3 publications cited in the IDS.
4. Copy of European search report.
5. Certificate of express mailing.
6. Postcard listing contents.



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11-12-04

2143

41

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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To: The Commissioner of Patents and Trademarks
P. O Box 1450
Alexandria, VA 22313-1450

RECEIVED

NOV 18 2004

Dear Sir,

Technology Center 2100

Information Disclosure Statement Under 37 C.F.R. 1.97

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In accordance with rule 1.97(c) (1), no additional fee is required. Please charge any deficiency to Deposit Account No. 50-0534.

Adjustment Date: 03/08/2005 SDIRETA1
01712/2005 TDADE1 00000005 500534 09766271
01 FC:1806 180.00 CR

Respectfully submitted,
Stefaan Valere Albert Coussement

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Donald R. Boys
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